

Hello!

If you are reading this, it means you are the very lucky new owner of a Lovebox! Welcome to the LoveCommunity. Follow these steps to set it up in just a few minutes to receive messages and more!
If you have any questions, please visit our support page <https://sos.lovebox.love> or contact us by email at

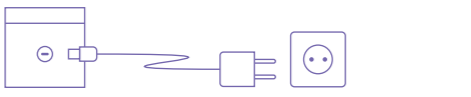
sos@lovebox.love

We wish you a beautiful day, full of love!

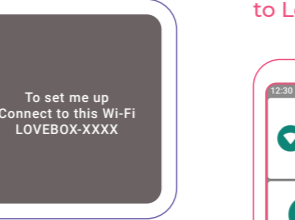
The LoveTeam 



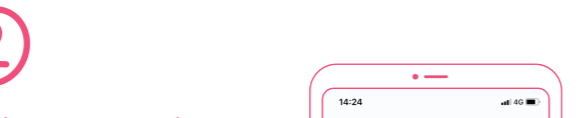
Place the heart on the golden axis of the Lovebox.



Plug your Lovebox into an outlet with the power adapter and the USB cable provided.

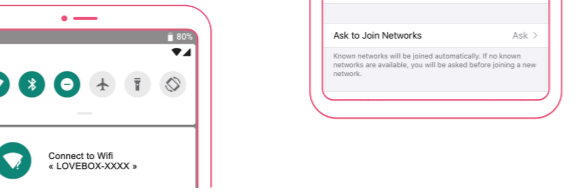


Your Lovebox is now alive! Instructions will appear on the screen to set it up.



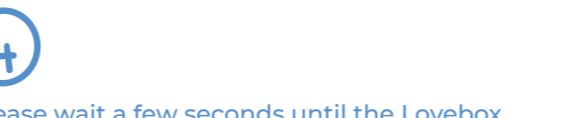
With your smartphone, connect to Lovebox's Wi-Fi network displayed on the screen of the Lovebox: Lovebox-XXXX.

⚠ On some Android devices, you will be asked to tap the notification to confirm that you want to connect to Lovebox's Wi-Fi.

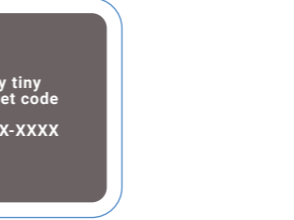


A pop up will appear after a few seconds. Choose your language and provide the name and the password of your Wi-Fi network. Choose a name for your Lovebox, add your email and tap the green button at the bottom to validate.

⚠ If the connection to the Lovebox's Wi-Fi fails, unplug the Lovebox, plug it again, and try again. If the problem persists, you may want to try using another smartphone or a computer. If the connection to Lovebox's WiFi succeeds but the pop-up does not show up, open your web browser and go to: <http://192.168.4.1>



Please wait a few seconds until the Lovebox connects to your Wi-Fi and displays « the tiny secret code ».



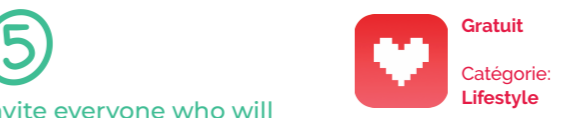
Now you can share the « tiny secret code » displayed on the screen with everyone who will send messages to your Lovebox (partner, parents, close family & friends, etc.).



If the Lovebox displays this message, it is because the Wi-Fi password you provided is incorrect.

Go back to step (2) and try again. Keep attention to the following elements:

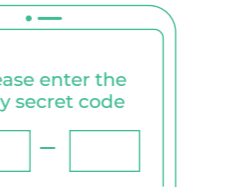
- Passwords are case sensitive
- If your Wi-Fi password contains the number 0 or the letter. O, do not confuse them. Also, make sure there are no additional characters at the end (a blank space for example).
- Finally, if the Lovebox is far from the Wi-Fi router, try to place it closer to your Wi-Fi router.



Invite everyone who will send messages to create a Lovebox account by downloading the the the Lovebox app from the App Store or Google Play.



Once logged in, they will provide the « tiny secret code » to get access to the Lovebox. The code is displayed on Lovebox's screen, see step (4).



Are you ready to receive lots of love? You can start now and send your first love note using the app!

The LoveTeam

www.lovebox.love



VERSION FRANÇAISE →

Lovebox est une marque déposée.